# Toll-Free Number Verification Request

Please fill out the following form and return to Talkroute Support (support@talkroute.com).

One verification submission is required per business/entity/organization. Different numbers with different use cases should submit separate forms for each Talkroute TFN.

**All fields are required for all submissions.** No use case is exempt from any field. If **any** fields are missing, we will not be able to process your request.

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| 1. **Messaging Provider**
 | Talkroute |
| 1. **Business Contact Name**
 | First: | Last: |
| 1. **Business Contact Information**
 | Email Address:  | Contact Phone Number:  |
| 1. **Legal Company Name**
 |   |
| 1. **Company URL/Website**
 |  |
| 1. **Primary Company Address or Corporate Headquarters**
 | Address:  |
| City:  | State: | Zip:  |
| 1. **Toll-Free Numbers (TFNs)List all Toll-Free phone numbers you wantto submit a verification for that are under your Talkroute account.**
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| 1. **Multiple Number Use CaseIf multiple TFNs have been listed in field #7  please describe the business use for using more than one sending number. Otherwise, enter NA for this field.**
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| 1. **Estimated Monthly Volume Enter your estimated monthly texting volume for all numbers in field #7 (both incoming and outgoing combined). If your texting volume is ramping up, please use the value of where you will be in 6 months.**
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| 1. **Category TypeChoose one category that best represents your use case/content. Only select one category.**
 | [ ]  2FA[ ]  App Notifications[ ]  Appointments[ ]  Auctions[ ]  Auto / Dealership Services[ ]  Banking[ ]  Billing[ ]  Booking Confirmations[ ]  Business Updates[ ]  COVID-19 Alerts[ ]  Career Training[ ]  Chatbot[ ]  Conversational / Alerts[ ]  Courier Services & Deliveries[ ]  Educational[ ]  Emergency Alerts[ ]  Employee Alerts / Notifications[ ]  Events & Planning[ ]  Financial Services[ ]  Fraud Alerts[ ]  General Marketing[ ]  HR / Staffing | [ ]  Healthcare[ ]  Housing Community Updates[ ]  Insurance Services[ ]  Job Alerts[ ]  Legal Services[ ]  Mixed[ ]  Motivational Reminders[ ]  Notary Notifications[ ]  Notifications[ ]  Order Notifications[ ]  Political[ ]  Public Works[ ]  Real Estate Services[ ]  Receipt Notifications[ ]  Religious Services[ ]  Repair and Diagnostics Alerts[ ]  Rewards Program[ ]  Surveys[ ]  System Alerts[ ]  Waitlist Alerts[ ]  Webinar Reminders[ ]  Workshop Alerts |
| 1. **Use Case DescriptionPlease describe your use case and the purpose of your messages (i.e. appointment reminders, receipts, etc.)**
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| 1. **How is opt-in collected?Choose one opt-in method.**
 | [ ]  Online[ ]  Text to Join | [ ]  Point of Sale[ ]  Other |
| 1. **Opt-In DetailsPlease describe how potential subscribers are opted in to receive messages. Explain in detail how opt-in is collected.**
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| 1. **Sample MessagesPlease include 1-3 variations of messages you intend to send.**
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| **Opt-In Documents** | Proof of consumer consent (opt-in) is required for verification. Please do not forget to include your opt-in documentation when submitting this form. Please visit <https://talkroute.info/textver> for more information. |

\*Failure to obtain express end-user consent (opt-in) or respect the end-user’s right to revoke consent (opt-out) will result in carrier rejection of your submission. Consent cannot be purchased as a list from a third party. Consent cannot be obtained by virtue of an existing business relationship for other purposes unrelated to text messaging, or from consent given for text messaging of a different use case. While opt-out functionality is enforced at the Network level through the STOP and UNSTOP keywords, brands must act upon every opt-out event they receive by removing the opted-out consumer phone number from all distribution lists associated with the messaging program. No future messages may be attempted.