# Toll-Free Number Verification Request

Please fill out the following form and return to Talkroute Support ([support@talkroute.com](mailto:support@talkroute.com)).

One verification submission is required per business/entity/organization. Different numbers with different use cases should submit separate forms for each Talkroute TFN.

**All fields are required for all submissions.** No use case is exempt from any field. If **any** fields are missing, we will not be able to process your request.

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| 1. **Messaging Provider** | Talkroute | | | |
| 1. **Business Contact Name** | First: | Last: | | |
| 1. **Business Contact Information** | Email Address: | Contact Phone Number: | | |
| 1. **Legal Company Name** |  | | | |
| 1. **Company URL/Website** |  | | | |
| 1. **Primary Company Address or Corporate Headquarters** | Address: | | | |
| City: | | State: | Zip: |
| 1. **Toll-Free Numbers (TFNs)  List all Toll-Free phone numbers you want to submit a verification for that are under your Talkroute account.** |  | | | |
| 1. **Multiple Number Use Case  If multiple TFNs have been listed in field #7  please describe the business use for using more than one sending number. Otherwise, enter NA for this field.** |  | | | |
| 1. **Estimated Monthly Volume   Enter your estimated monthly texting volume for all numbers in field #7 (both incoming and outgoing combined). If your texting volume is ramping up, please use the value of where you will be in 6 months.** |  | | | |
| 1. **Category Type  Choose one category that best represents your use case/content. Only select one category.** | 2FA  App Notifications  Appointments  Auctions  Auto / Dealership Services  Banking  Billing  Booking Confirmations  Business Updates  COVID-19 Alerts  Career Training  Chatbot  Conversational / Alerts  Courier Services & Deliveries  Educational  Emergency Alerts  Employee Alerts / Notifications  Events & Planning  Financial Services  Fraud Alerts  General Marketing  HR / Staffing | Healthcare  Housing Community Updates  Insurance Services  Job Alerts  Legal Services  Mixed  Motivational Reminders  Notary Notifications  Notifications  Order Notifications  Political  Public Works  Real Estate Services  Receipt Notifications  Religious Services  Repair and Diagnostics Alerts  Rewards Program  Surveys  System Alerts  Waitlist Alerts  Webinar Reminders  Workshop Alerts | | |
| 1. **Use Case Description  Please describe your use case and the purpose of your messages (i.e. appointment reminders, receipts, etc.)** |  | | | |
| 1. **How is opt-in collected?  Choose one opt-in method.** | Online  Text to Join | Point of Sale  Other | | |
| 1. **Opt-In Details  Please describe how potential subscribers are opted in to receive messages. Explain in detail how opt-in is collected.** |  | | | |
| 1. **Sample Messages  Please include 1-3 variations of messages you intend to send.** |  | | | |

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| **Opt-In Documents** | Proof of consumer consent (opt-in) is required for verification. Please do not forget to include your opt-in documentation when submitting this form. Please visit <https://talkroute.info/textver> for more information. |

\*Failure to obtain express end-user consent (opt-in) or respect the end-user’s right to revoke consent (opt-out) will result in carrier rejection of your submission. Consent cannot be purchased as a list from a third party. Consent cannot be obtained by virtue of an existing business relationship for other purposes unrelated to text messaging, or from consent given for text messaging of a different use case. While opt-out functionality is enforced at the Network level through the STOP and UNSTOP keywords, brands must act upon every opt-out event they receive by removing the opted-out consumer phone number from all distribution lists associated with the messaging program. No future messages may be attempted.