

Toll-Free Number Verification Request

Please fill out the following form and return to Talkroute Support (support@talkroute.com). One verification submission is required per business/entity/organization. Different numbers with different use cases should submit separate forms for each Talkroute TFN.

All fields are required for all submissions. No use case is exempt from any field. If **any** fields are missing, we will not be able to process your request.

1. Messaging Provider	Talkroute		
2. Business Contact Name	First:	Last:	
3. Business Contact Information	Email Address:	Contact Phone Number:	
4. Legal Company Name			
5. Company URL/Website			
6. Primary Company Address or Corporate Headquarters	Address:		
6. Primary Company Address or Corporate Headquarters	City:	State:	Zip:
7. Toll-Free Numbers (TFNs)			
List all Toll-Free phone numbers you want to submit a verification for that are under your Talkroute account.			
8. Multiple Number Use Case			
If multiple TFNs have been listed in field #7 please describe the business use for using more than one sending number. Otherwise, enter NA for this field.			

9. Estimated Monthly Volume

Enter your estimated monthly texting volume for all numbers in field #7 (both incoming and outgoing combined). If your texting volume is ramping up, please use the value of where you will be in 6 months.

10. Category Type

Choose one category that best represents your use case/content. Only select one category.

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| <ul style="list-style-type: none"> <input type="checkbox"/> 2FA <input type="checkbox"/> App Notifications <input type="checkbox"/> Appointments <input type="checkbox"/> Auctions <input type="checkbox"/> Auto / Dealership Services <input type="checkbox"/> Banking <input type="checkbox"/> Billing <input type="checkbox"/> Booking Confirmations <input type="checkbox"/> Business Updates <input type="checkbox"/> COVID-19 Alerts <input type="checkbox"/> Career Training <input type="checkbox"/> Chatbot <input type="checkbox"/> Conversational / Alerts <input type="checkbox"/> Courier Services & Deliveries <input type="checkbox"/> Educational <input type="checkbox"/> Emergency Alerts <input type="checkbox"/> Employee Alerts / Notifications <input type="checkbox"/> Events & Planning <input type="checkbox"/> Financial Services <input type="checkbox"/> Fraud Alerts <input type="checkbox"/> General Marketing <input type="checkbox"/> HR / Staffing | <ul style="list-style-type: none"> <input type="checkbox"/> Healthcare <input type="checkbox"/> Housing Community Updates <input type="checkbox"/> Insurance Services <input type="checkbox"/> Job Alerts <input type="checkbox"/> Legal Services <input type="checkbox"/> Mixed <input type="checkbox"/> Motivational Reminders <input type="checkbox"/> Notary Notifications <input type="checkbox"/> Notifications <input type="checkbox"/> Order Notifications <input type="checkbox"/> Political <input type="checkbox"/> Public Works <input type="checkbox"/> Real Estate Services <input type="checkbox"/> Receipt Notifications <input type="checkbox"/> Religious Services <input type="checkbox"/> Repair and Diagnostics Alerts <input type="checkbox"/> Rewards Program <input type="checkbox"/> Surveys <input type="checkbox"/> System Alerts <input type="checkbox"/> Waitlist Alerts <input type="checkbox"/> Webinar Reminders <input type="checkbox"/> Workshop Alerts |
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11. Use Case Description

Please describe your use case and the purpose of your messages (i.e. appointment reminders, receipts, etc.)

12. How is opt-in collected? Choose one opt-in method.	<input type="checkbox"/> Online <input type="checkbox"/> Text to Join	<input type="checkbox"/> Point of Sale <input type="checkbox"/> Other
13. Opt-In Details Please describe how potential subscribers are opted in to receive messages. Explain in detail how opt-in is collected.		
14. Sample Messages Please include 1-3 variations of messages you intend to send.		
Opt-In Documents	Proof of consumer consent (opt-in) is required for verification. Please do not forget to include your opt-in documentation when submitting this form. Please visit https://talkroute.info/textver for more information.	

*Failure to obtain express end-user consent (opt-in) or respect the end-user's right to revoke consent (opt-out) will result in carrier rejection of your submission. Consent cannot be purchased as a list from a third party. Consent cannot be obtained by virtue of an existing business relationship for other purposes unrelated to text messaging, or from consent given for text messaging of a different use case. While opt-out functionality is enforced at the Network level through the STOP and UNSTOP keywords, brands must act upon every opt-out event they receive by removing the opted-out consumer phone number from all distribution lists associated with the messaging program. No future messages may be attempted.